



General Shivdev Singh Diwan Gurbachan Singh

KHALSA COLLEGE, PATIALA

(Under the Management of SGPC and Affiliated by Punjabi University Patiala)
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FEEDBACK (2019-20)

The feedback activity is undertaken online by giving a link of Google form on college website. The Feedback Proforma is designed based on the four key parameters on which the students evaluate the institution.

The four parameters are:

- Teaching
- Administration
- Library
- Hostel

During the survey a total of 1730 students participated for the purpose of first three parameters and 97 students participated in the survey for the purpose of fourth parameter. The data collected through the Feedback form was analyzed and interpreted. The diagrammatic representation made through pie charts shows the students feedback with respect to Teachers, Hostel, Library and Administration respectively.

Data Analysis: The data obtained was analyzed using Google form.

1. The first parameter describes the student's feedback response with respect to library facilities. The results reported that most of the students were satisfied with availability of books, cataloguing and arrangements of books, availability of reading space, lab staff cooperativeness, usage of photocopy facility in the library.

2. The second parameter examines student's perception related to college administration. For this purpose they were asked to rate their perception of 14 listed items. The results show that most of the students are satisfied with the quality level of college administration in the form of cooperation, cleanliness, drinking water, refreshments, social services, redressal of grievances, functioning of placement cell, infrastructural facilities, scholarships and campus environment.

3. The third parameter examined student's perceptions of their teacher's performance. For this purpose the students were asked to rate their feedback of 15 listed items on a five point Likert scale. A consensus agreement has been used to describe the total numbers of students who have rated "good or excellent" with a statement. The results show that the majority of students reported teachers evaluation as "good or excellent" with respect to teachers methodology, efficiency, motivation and competence in teaching.

4. The fourth parameter reflects the student's response with respect to Hostel facilities, Mess facilities, Warden and Staff related information. The results reflected that most of the students were satisfied with the Hostel facilities, Mess facilities, Warden and Staff behaviour.



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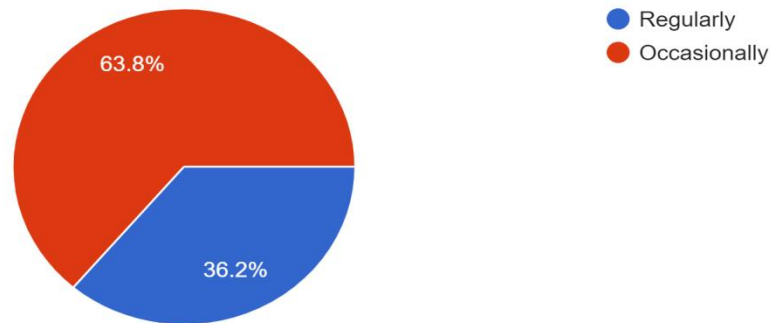
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STUDENT FEEDBACK ON LIBRARY(2019-2020)

1. How often do you visit the library

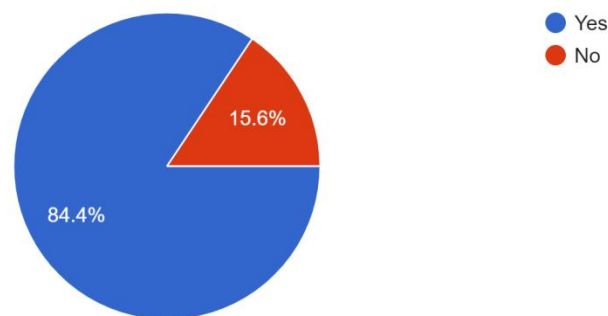
1,730 responses



Interpretation:-The above chart depicts that 63.8% student visits occasionally and 36.2% student visits library regularly

2. Are the required number of titles in your subject available in the library

1,730 responses



Interpretation:- The above chart states that 84.4% students agree that required number of titles of their subject are available in library.



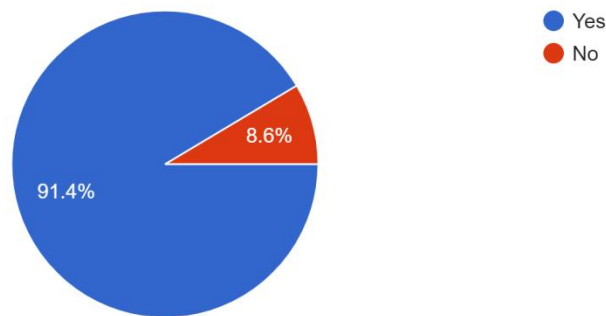
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3. Are you satisfied with the cataloguing and arrangement of books in the library

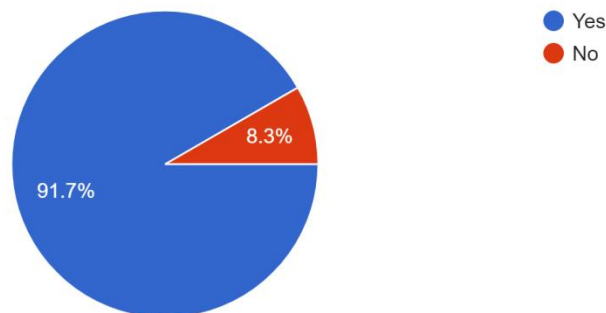
1,730 responses



Interpretation:- The above pie chart shows that 91.4% of students are satisfied with the cataloguing and arrangement of books in the library.

4. Are you satisfied with the available reading space in the library

1,730 responses



Interpretation:- In this pie chart 91.7% of students are satisfied with reading space in library.



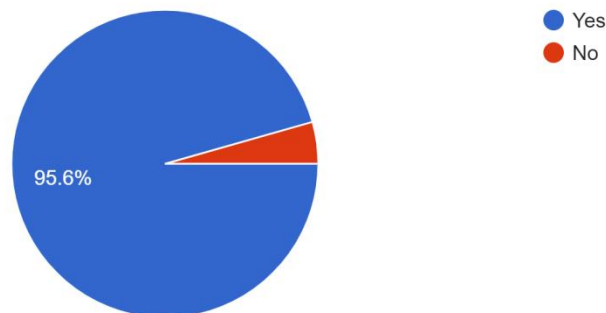
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5. Are the library staff co-operative and helpful

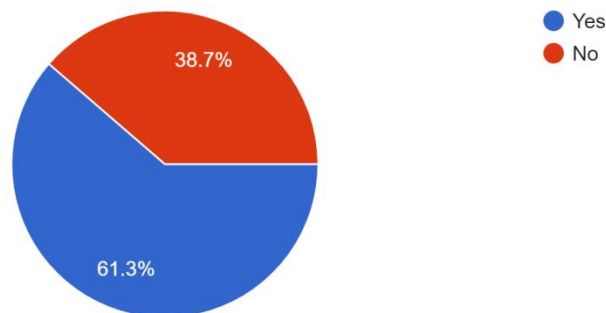
1,730 responses



Interpretation:- According to the above chart 95.6% of students stated that the library staff is co-operative and helpful

6. Are you able to make use of Xerox facility in the library

1,730 responses



Interpretation:- This chart depicts that 61.3% of students make use of Xerox facility.



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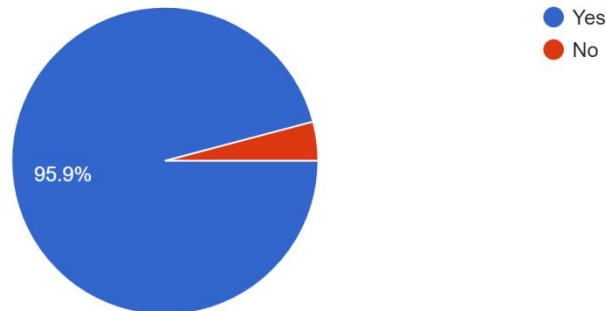
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STUDENT FEEDBACK ON ADMINISTRATION

7. Is the departmental office helpful in administrative matters

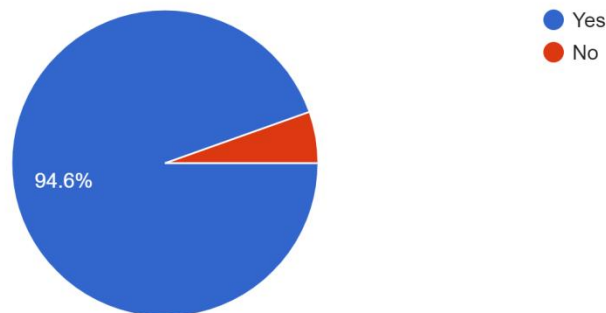
1,730 responses



Interpretation:- The above chart states that 95.9% of students agree that departmental office is helpful in administrative matters.

8. Are there enough clean class rooms available in the department

1,730 responses



Interpretation:- 94.6% of students in the above pie chart states that cleanliness is excellent



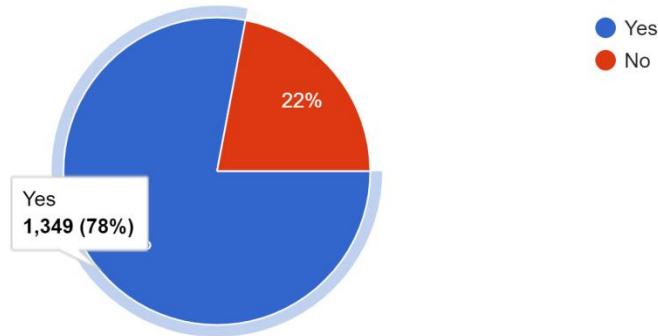
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9. Are the toilets cleaned properly

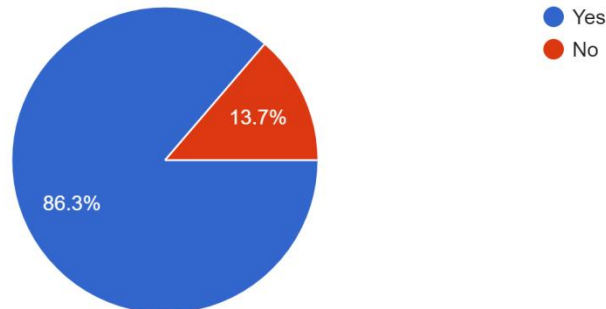
1,730 responses



Interpretation:- From the above chart it is depicted that 78% of students are satisfied with cleanliness of toilets.

10. Are you provided with enough and pure drinking water

1,730 responses



Interpretation:- From the above figure it is concluded that 86.3% of students stated that there is enough pure drinking water.



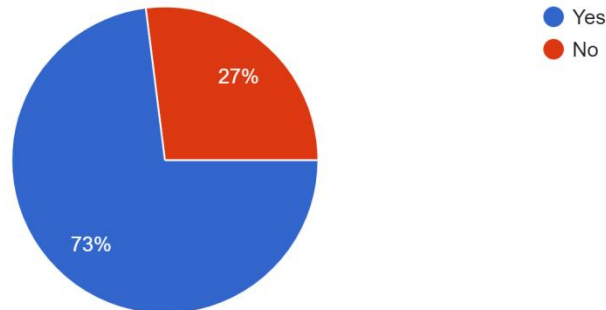
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11. Are you happy with the food served in the canteen

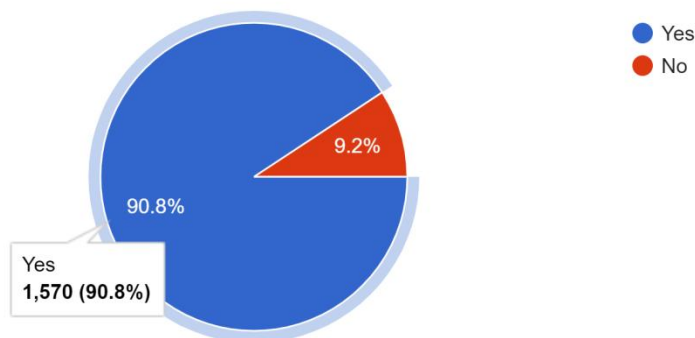
1,730 responses



Interpretation:- The given pie chart states that 73 % of students are happy with food served in canteen.

12. How far is the student welfare dean office helpful to you

1,730 responses



Interpretation:- From the given chart it is concluded that 90.8% of students agreed that student welfare dean office is helpful to them.



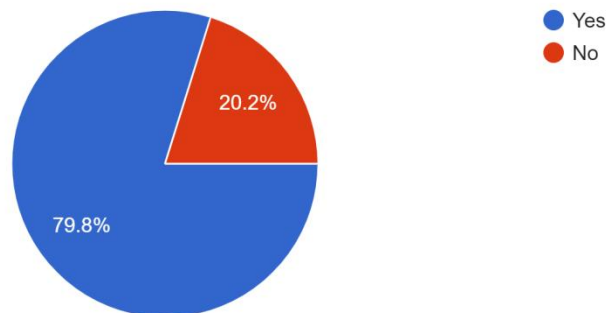
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13. Are you making use of social services in the college

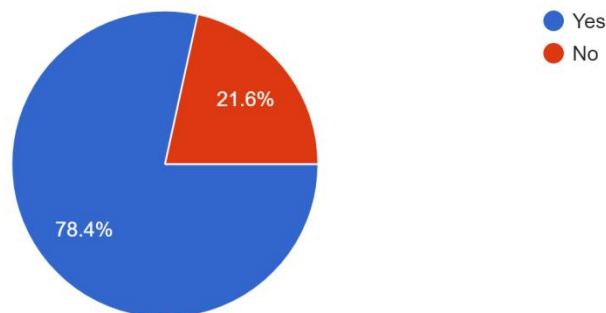
1,730 responses



Interpretation:- The above shows that 79.8% of students use social services in the college.

14. Do you think that your grievances are redressed

1,730 responses



Interpretation:- The chart depicts that 78.4 % of students think that their grievances are redressed.



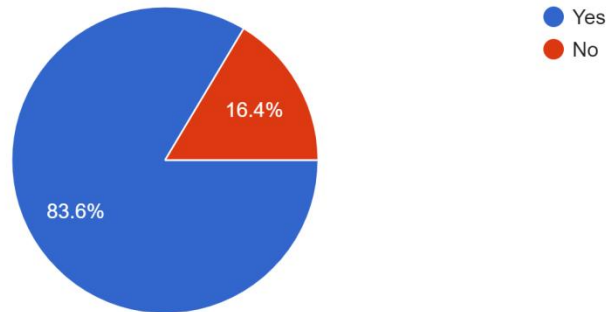
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15. Are you aware of the functioning of a placement cell in the college

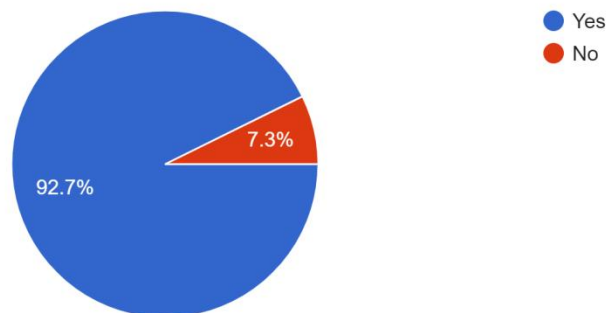
1,730 responses



Interpretation:- From the above chart it is concluded that 83.6% of students are aware of functioning of placement cell.

16. Are the lab equipment's in proper working conditions

1,730 responses



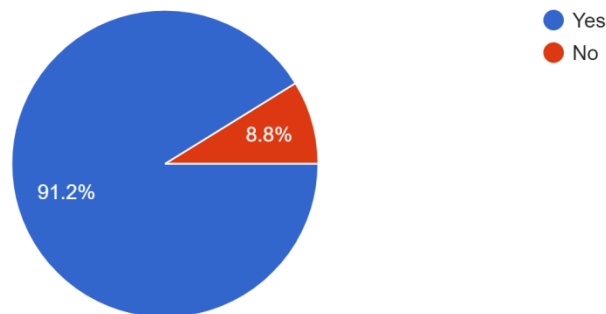
Interpretation:- The above chart depicts that 92.7% of students find lab equipments in proper working conditions



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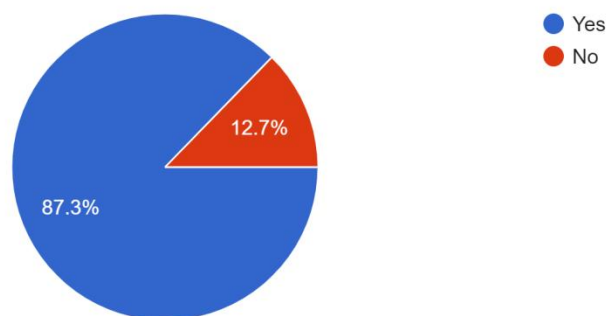
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17. Are you provided with adequate quantity of equipment for carrying out lab activities
1,730 responses



Interpretation:- The given chart shows that 91.2% of students are satisfied with adequate quantity of equipment for carrying out lab activities.

18. Are you aware of the "NCC and NSS" activities in the college
1,730 responses



Interpretation:- The result of above chart depicts that 87.3% of students are aware of "NCC and NSS" Activities in college.



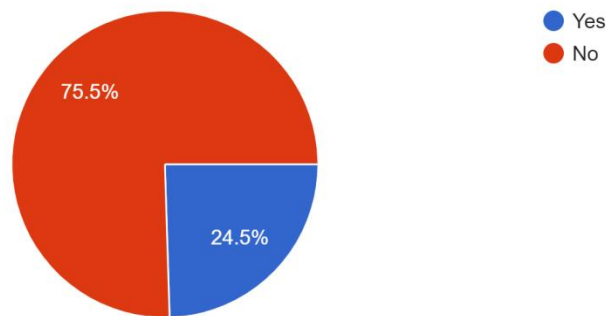
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19. Do you avail any scholarship

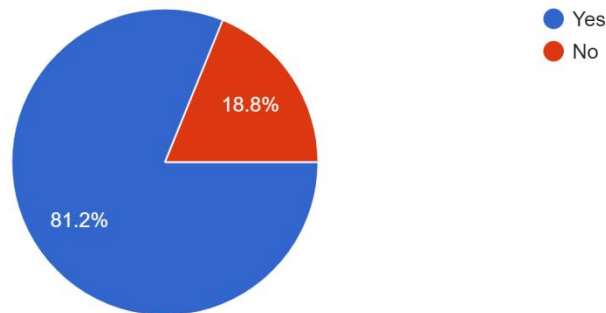
1,730 responses



Interpretation:- The picture above states that 24.5% of students avail scholarship.

20. Are you aware of Anti-Sexual Harassment Cell

1,730 responses



Interpretation:- In the given chart it is depicted that 81.2% of students are aware of the presence of Anti-Sexual Harassment Cell.



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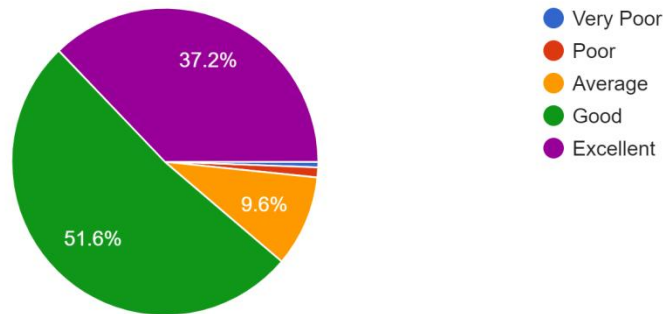
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STUDENT FEEDBACK ON TEACHERS'

1. Teacher's ability to bring conceptual clarity and promotion of thinking ability

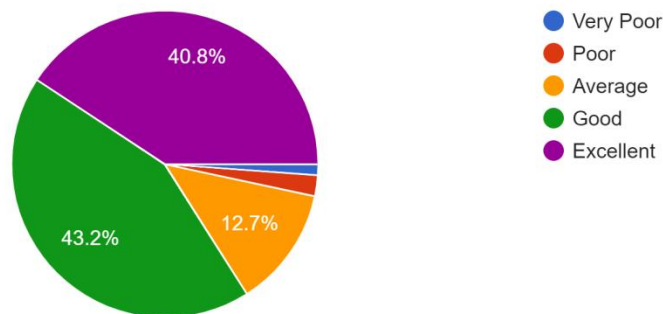
1,730 responses



Interpretation:-It is observed that 98.4% students are satisfied with the conceptual clarity given by teacher

2. Motivation provided

1,730 responses



Interpretation:-Above chart shows that 84% of students strongly feel that they are highly motivated by the guidance provided by the teachers



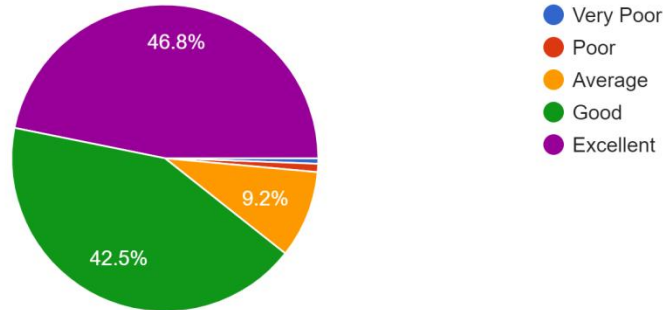
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3. Teacher's Communication Skill

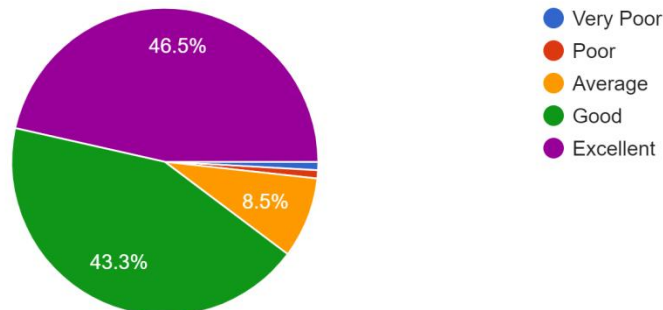
1,730 responses



Interpretation:-The above chart states that 98.5% students are satisfied with the teachers communication skills

4 Teacher's Regularity and Punctuality

1,730 responses



Interpretation:-Above chart shows that 89.8% of students strongly feel that the teacher are regular and punctual



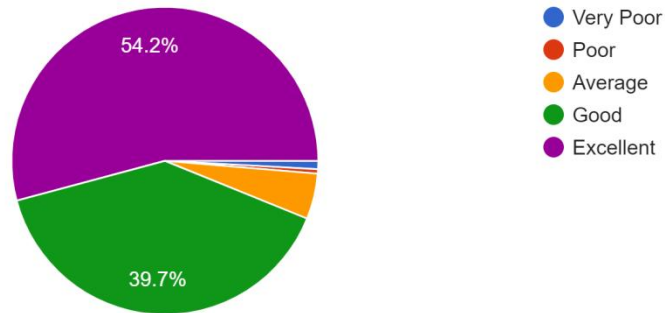
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5 Teacher's Subject Knowledge

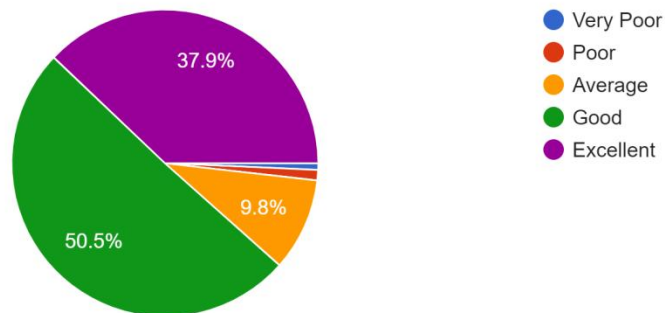
1,730 responses



Interpretation:- Most of the students i.e. 93.9% are highly satisfied with the Teacher's knowledge about subject and concept clarity

6 Competence and Completion of Course

1,730 responses



Interpretation:- The above chart shows that 88.4% students feel that the syllabus is completed on time



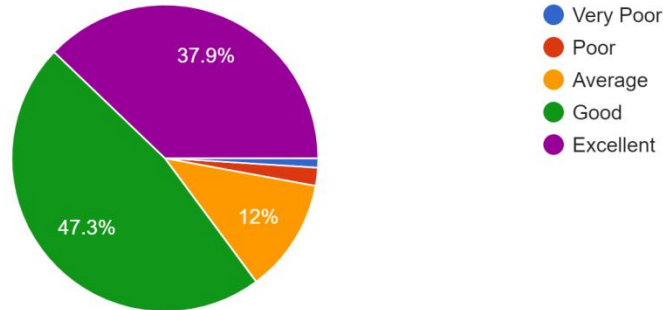
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7 Complements theory with practical examples

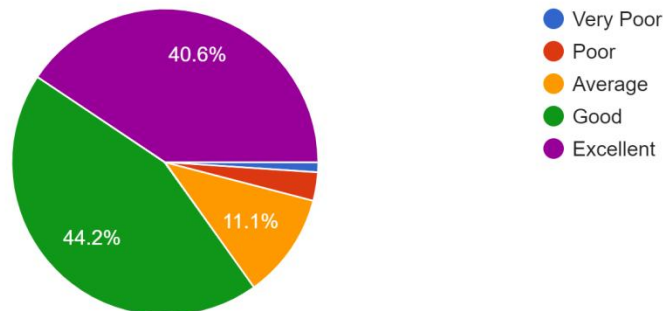
1,730 responses



Interpretation:- Above chart shows that 85.2% of students are happy with the practical examples given in the class which provide clarity about the subject matter

8 Teacher's interaction and guidance outside of the class

1,730 responses



Interpretation:- It is analyzed from above chart that 84.8% respondents agree that teachers interact as well as guide outside class environment. Such type of interaction is highly relevant for their grooming.



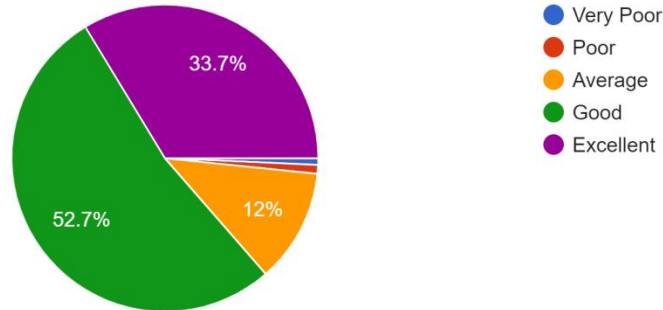
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9 Teacher's computer / IT skills, if applicable.

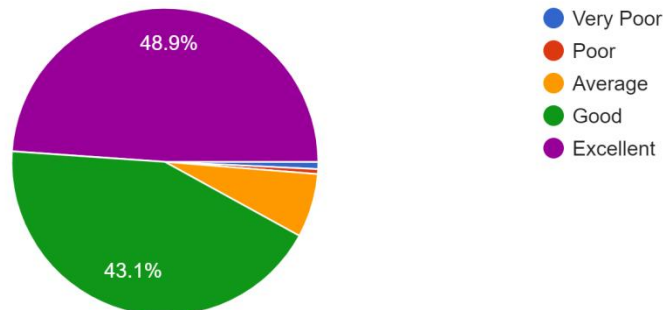
1,730 responses



Interpretation:- The above chart reveals that 86.4% students have rated teacher's computer /IT Skills as good or excellent

10 Teacher's overall performance

1,730 responses



Interpretation:- 92% students perceive that the overall performance of teachers are good or excellent



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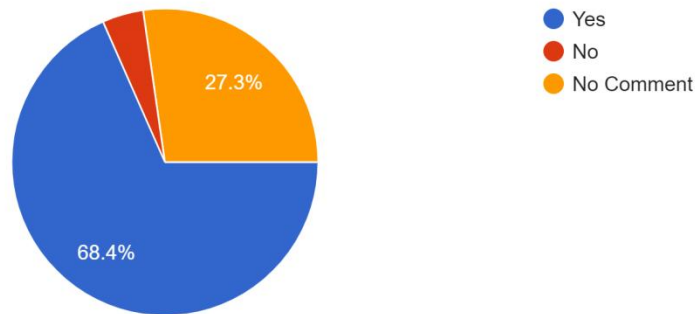
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SECTION B

1. Results of test declared within 2 weeks of it being conducted

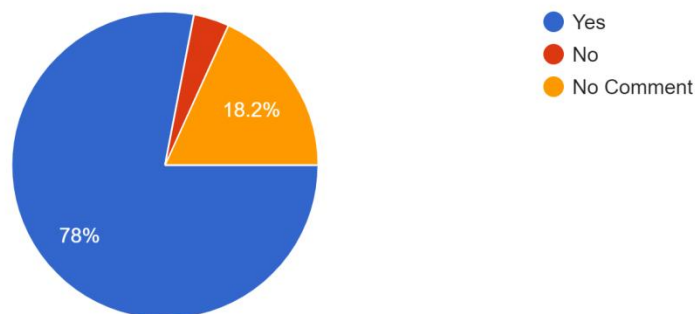
1,730 responses



Interpretation:- It is analyzed from the above chart that 68.4% students agree that test results are declared within 2 weeks.

2. Adequate number of assignments and cases given

1,730 responses



Interpretation:- The chart above shows that 78% students are satisfied with number of assignments and cases are given.



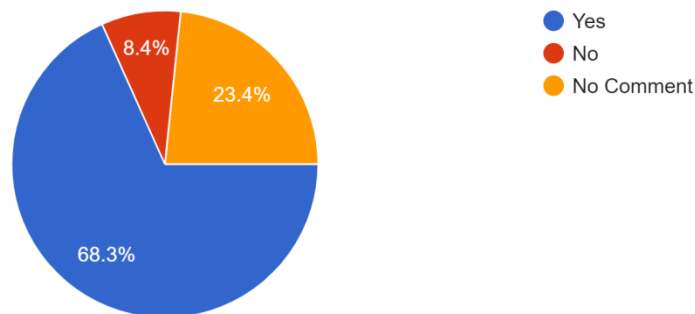
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3. Would you recommend him/her to teach the same subject to your juniors

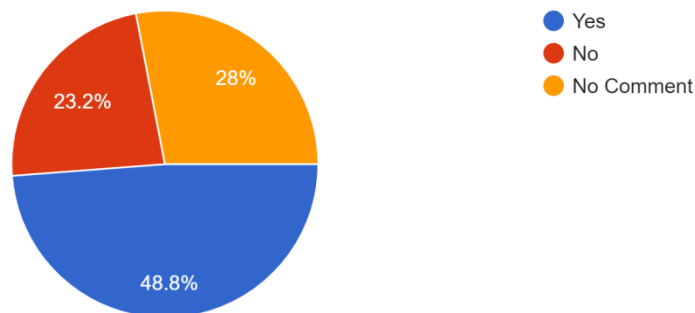
1,730 responses



Interpretation:- It is depicted from the above chart that 68.3% students recommend teachers to teach the same subject to their juniors.

4. Would you recommend him/her to teach you any other subject

1,730 responses



Interpretation:- Only 48.8% students recommend teachers to teach them any other subject.



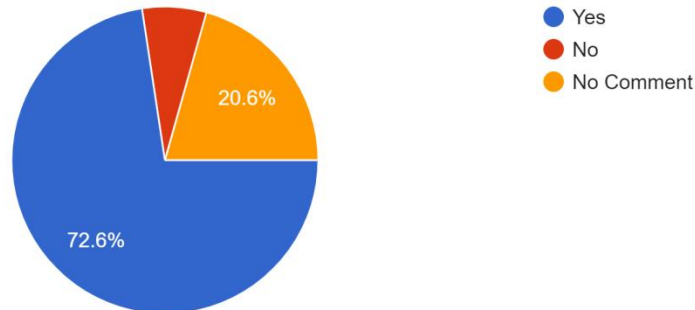
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5. In your opinion is this syllabus adequate

1,730 responses



Interpretation:- It is analyzed from the above chart that 72.6 % students agree that syllabus is adequate.